

# NEWSLETTER

Welcome to this months SSP Newsletter. This month we have introduced a new initiative that recognises the performance of our staff. Awards are now given to individuals who have made a significant contribution to Select Support Partnerships, either directly or indirectly related to team working or by going beyond the call of duty; and to those that demonstrate our core values throughout their working day. The criteria for the awards include:

- ✓ An individual or team who have given excellent care to service users,
- ✓ Someone who regularly goes beyond the call of duty
- ✓ A team member or manager who has done something amazing for their team and always demonstrate **SSP VALUES**

## **Honesty, Integrity and Transparency:**

Our organisation is built on a foundation that employees are honest, transparent and work with integrity throughout their duties. Diligence and care along with the application of a moralistic ideology from staff is a pre-requisite. As a family we expect staff to serve our organisation with distinction - as part of every staff members daily duties.

## **Equality, Respect and Enthusiasm:**

We expect the right blend of equality and respect and enthusiasm; providing a non-judgemental approach irrespective of the diverse needs of our service users & workforce. All staff need to be enthusiastic towards going the extra mile and working beyond what is expected, to create a better togetherness and a cohesive family unit. We must aspire towards building confidence through our enthusiasm to promote respect and equality throughout out workforce, including management and support staff alike.

## **Commitment, Professionalism and Teamwork:**

Central to our beliefs is the commitment and dedication to professionalism and teamwork; this inculcates putting first the needs of those we support along with our organisational beliefs. A real passion towards self- development coupled with achieving the best results is a fundamental criteria that all staff must satisfy, when dealing with delivery of holistical services by working across professional boundaries -to enrich the lives of the vulnerable people we support enabling them to live fulfilling lives.

**We must all champion a real sense of commitment and exemplify strong teamworking to ensure our organisation remains competitive and successful with a strong family ethos at its core.**

## ***Employee of the Year Award***

***Stephen Beswick***

***HR Assistant Officer***

It is well accepted Stephen exhibits continued and unwavering professionalism, dedication; and compassion in the face of a challenging and varied workload. He has worked diligently to support teams across Select Support Partnerships and regularly goes the extra mile in supporting others.

Business Manager Samiya Dal al commented "Stephen always makes himself approachable and is amenable to everyone and this is testament to his achievements here at Select Support Partnerships, making him a real asset to our organisation and I have no hesitation in testifying his commitment and passion for all that he strives to achieve".



He has remained strong and fully capable of effectively responding to others, at times under considerable pressure. He has a zest for work and life, his colleagues see him as an ultimate professional. Colleagues across the organisation have voted throughout December for Stephen to be crowned the **Winner of Employee of the Year and The Extra Mile Award WELL DONE STEPHEN!!!!**

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## **‘Going The Extra Mile Award’ Winner**

**Krista Dentith**

**Team Leader**

Krista is described as dependable, an excellent problem-solver, and is an approachable team member - who juggles complex tasks with humility on a daily basis. Krista’s colleagues concur, she makes a significant contribution through her commitment, dedication to professionalism and teamworking. Her passion towards self-development coupled with a desire to reach the best results is well- acknowledged, along with her ability to champion the delivery of holistic services by working across professional boundaries. This is in keeping with our core values at Select Support Partnerships making her a worthy recipient of this award.



## **‘Going The Extra Mile Award’ Winner**

**Kyzer Suleiman**

**Senior Support Worker**

Khyzer exemplifies the spirit of an outstanding employee each and every day, as he expertly supports service users that are non-verbal and have no mental capacity to communicate. He also supports other colleagues to maintain the high standards that she has reached making him an integral part of the Select Support Partnerships family. Khyzer recently took it upon himself to organise, collect and transport furniture - needed for one housing scheme that provided services to vulnerable people. He considers himself part of the Select Support Partnerships family and is a credit to the industry at large.



### **'Going The Extra Mile Award' Winner**

**Heather Wallace**

**Senior Support Worker**

Heather provides care, support and supervision to service users that have a high degree of complex need, she does so effortlessly and is the epitome of a model professional. She recently donated a personal electric cooker to a housing partner, this act of kindness along with a consistent upbeat working personality has inducted Heather into the Select Support Partnerships 'Going the Extra Mile Award' club!



### **'Going The Extra Mile Award' Winner**

**Layla Sabourian- Fletcher**

**Support Worker**

Layla strives for excellence in all aspects of her job. Layla demonstrates a commitment to ensuring her service users progress as much as possible in their lives. Her casual demeanour with her service users makes her approachable and this helps people feel comfortable around her. She is committed to learning and growing as a Support Worker, frequently asking for guidance and seeking out training opportunities. Furthermore Layla recently worked to secure a property for a service user that she was supporting and Nahim Yakub, Housing Services Manager from Halo Housing Association enthused "Layla really communicates very well and I was very impressed with her caring mild mannered temperament along with her professionalism when she was supporting her service user, her attention to detail adds to her star quality".



### **Services in other areas**

#### **Manchester Area**

3 Staff where awarded recognition awards for going that extra mile

Steve Pacey

Stacey McCourt

Lauren Wallis

#### **Liverpool Area**

The recognition awards for the Liverpool area where divided between all sites in recognition of all staff going that extra mile

### **Recognition for length of service**

The December newsletter also acknowledges employees that have worked for Select Support Partnerships over a period of time. This service and hardwork has been rewarded by a big THANK YOU! and a box of chocolates these employees are:

| <b>Name</b>    | <b>Start date of employment</b> |
|----------------|---------------------------------|
| Mubarak Bhajji | 01/04/2005                      |
| Dilshad Bachu  | 20/02/2006                      |
| Marie Iddon    | 18/06/2007                      |
| Imtiaz Vikha   | 13/06/2006                      |
| Salim Lakha    | 21/11/2005                      |

We recognise all staff work extremely hard and greatly appreciate your dedication and commitment, Thank You!

**FINALLY** We could not complete any newsletter without some words from our Operations Manger, Denise Ujvari. Denise has recently arrived into the Select Support Partnerships family and shared the following message. " I have been most impressed with the staff and how they have welcomed me into the organisation, however challenging times lie ahead in an industry, that will face further pressures from central government. A commitment to tackling those changes head- on whilst developing the organisation will require input from everyone, I have no doubt we will make the right choices and decisions to continue to remain successful.

I would like to also take this opportunity wish everybody a Merry Christmas and a Prosperous New Year."